



CIVIL AVIATION AUTHORITY OF BOTSWANA

Version: Final Approved by the Board on 11th September 2015

14 April 2015 : Revised March 2017

Corporate Strategic Plan (April 2015 – March 2020)



VISION 2036

NDP11

Outcomes: 1. Connected and networked communities | 2. Safe, secure and accessible transport and communications infrastructure
 3. Reliable, affordable and sustainable transport and communications services

Mission:
To effectively and efficiently regulate and promote safe, secure and sustainable aviation industry in line with international standards and norms

Vision:
To be a world class provider of safe, secure and sustainable aviation services

Strategic Themes:

Strong Corporate Governance

Operational Excellence

Growth & Sustainability

Customer Perspective

Improve Service Delivery

Promote Industry Growth

Improve Safety And Security

Financial Perspective

Improve Financial Growth and Sustainability

Internal Process Perspective

Improve Operational Efficiency

Improve Assets and Facilities/ Infrastructure Management

Improve Policy and Regulatory Environment

Learning & Growth

Attract, develop and retain a highly skilled and motivated workforce

Inculcate High Performance Culture